

Angel MedFlight

AT YOUR SIDE

EVERY STEP OF THE JOURNEY

When you or a loved one needs an air medical transport, Angel MedFlight is ready to help. Our critical care clinicians are trained to provide ICU-level care for adult and pediatric patients.

With access to a fleet of medically-configured aircraft across the country, our medical teams also transport patients in need of life-saving organ transplants.

Your flight is our priority. Angel MedFlight provides:

- Complete air and ground coordination
- Management of entire insurance process
- 24-hour Flight Coordination team
- Expert medical team with advanced flight certification
- Bedside-to-Bedside care
- International and domestic flights
- Medical transports for hospice and palliative care

INSURANCE COVERAGE OF MEDICAL FLIGHTS

Since medical insurance varies by provider and policy, you may be uncertain if air ambulance benefits are available. Angel MedFlight has a team of patient advocates to expertly navigate the insurance approval process for you.

Our experienced team saves you valuable time by handling all of the details. You can count on us to:

- Communicate with the insurance company
- Verify eligibility and benefits
- Identify additional coverage when possible
- Request preauthorization of air medical transport
- Contact attending physician for documentation to support medical necessity
- Appeal insurance benefit denials if appropriate

WHAT MAKES US SAFER THAN OTHERS?

Medical Team & Equipment

Our experienced flight nurses and paramedics are committed to the care and comfort of our patients and their families.

- Medical team members are board certified for flight (FP-C and CFRN), exceeding air ambulance standards
- Equipment and medication comparable to an ICU
- Advanced technology for tracking patient's condition

Aircraft

Angel MedFlight's patients are transported on an all jet fleet operated by our aviation partner.

- Medically configured for patient care and safety
- Faster airspeed and longer flight range shorten flight times
- Higher altitude capability for smoother flights
- Air Carrier is certified for aviation safety and excellence

RN/Case Manager Flight Coordination

Our case managers and registered nurse flight coordinators understand complex conditions and cover every detail for a safe, seamless air medical transfer.

Acute and Specialty Care

We are NAAMTA accredited for adult, pediatric, and infant medical flights, including specialty care for:

- Organ transplants
- Cancer
- Traumatic brain injuries
- Spinal cord injuries
- Status post trauma
- Burns and wounds
- Respiratory illness
- Virtually any medical condition



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EVERY MOMENT COUNTS

1 YOU CALL 855.916.9747 480.634.8017 International

Our compassionate flight coordinators are here 24/7 to guide you through the air medical transport service process – we tailor our service to the patient's needs.

Helpful information to have when calling:

- Patient's location and intended destination
- Current medical condition
- Reason for transport
- Patient's insurance information

2 WE COORDINATE

Our flight coordinators partner with our clinicians to arrange every step of your loved one's healthcare journey, from the sending facility bedside until they're resting comfortably at the receiving facility.

Our team manages all of the details including:

- Air and ground logistics
- Communication with sending and receiving facilities
- Insurance authorization process
- Personalized care plan based on patient's needs
- Arrangements for family member or friend to accompany patient on flight

3 WE TRANSFER

Angel MedFlight's critical care flight nurse and flight paramedic never leave the patient's side.

Our medical team:

- Receives full medical briefing at the sending facility.
- Escorts patient to the airport in a ground ambulance.
- Monitors and cares for the patient throughout the flight.
- Provides a full medical report at the receiving facility.

Safety is always our top priority

- Advanced equipment onboard with ICU capability
- Experienced two-pilot flight teams
- NAAMTA accredited for safety and care

