ASTRONAUT MARK KELLY
Angel MedFlight Board of Directors

EVERY MOMENT COUNTS
Angel MedFlight streamlines air medical transports to save you valuable time.

CLINICAL EXPERTISE

- Critical Care teams provide Bedside-to-Bedside transfers
- Our clinicians hold advanced care credentials – CFRN or FP-C
- NAAMTA accredited for patient care and safety

PATIENT ADVOCACY

- Our dedicated team is available 24/7 to coordinate all air and ground transport logistics
- Our patient advocates manage the entire insurance preauthorization process and claims process
- BBB accredited A+ company with five-star rating

AVIATION EXCELLENCE

- All jet fleet operated by our contracted air carrier for greater speed, longer range, and smoother flights
- Proven Safety Management System (SMS)
- Dual flight crew for safety

DOMESTIC & INTERNATIONAL SERVICE

- Complete air and ground coordination
- Medically-configured Learjet fleet operated by our contracted air carrier
- Transfers for specialized treatment
- Transfers to rehabilitation facilities
- Hospice transfers and palliative care
- Repatriation for acute and long-term care
- Transfers for injured military personnel and veterans

ACUTE AND SPECIALTY CARE

- Pediatric cases
- Burn and wound patients
- Traumatic brain injuries
- Spinal cord injuries
- Status post trauma
- Organ transplant
- Respiratory illness
- Oncology patients

IN-FLIGHT ICU CAPABILITY

- Ventilator management
- Multiple drips and IV medications
- Chest tube management
- Cardiac monitoring
- \( O_2 \) management
- Nutritional support
- ACLS / PALS
- Central line management
- Invasive pressure monitoring
- Rapid sequence intubation

Call us anytime because every moment counts
855.916.9747 | AngelMedFlight.com
THE RIGHT AIRCRAFT FOR THE MISSION
The appropriate aircraft is critical for a successful transport. A medically-configured jet offers smoother flights, faster airspeed, a longer flight range and greater comfort than a turbo-prop aircraft.

ACCOMMODATIONS FOR TRAVELING COMPANION
- One or two traveling companions may accompany the patient depending on the patient’s condition and equipment requirements.
- In compliance with TSA, traveling companions must provide full name, photo identification, date of birth, and weight.
- To accommodate medical equipment, luggage is limited to a small carry-on item.

PRE-FLIGHT COORDINATION
Ready for a Flight Quote?
- Call our Flight Coordination Team toll free at 855.916.9747.
- Provide the sending facility’s name, the destination, your patient’s age, medical condition, insurance details, and reason for transport.
- In most cases, a Flight Coordinator provides a verbal and written quote for the medical flight in minutes.

Information We Will Need to Get Started
- Face sheet
- Official ID card with patient’s full name
- Insurance card, front and back (if available)
- History and Physical (H&P)
- Recent progress notes
- Current Medication Administration Record (MAR)
- Accepting facility and physician information
- Name and number of the individual responsible for signing the air medical service agreement (POA if applicable)

We email the complete itinerary to you, the patient or representative, and the receiving facility – including the transport date, estimated departure and arrival times for air and ground transport.

DAY OF TRANSFER
Prior to the Arrival of the Angel MedFlight Team
To ensure a seamless transition, please complete the following items prior to the Angel MedFlight team arrival:
- Send discharge summary to our medical team as soon as it is available by fax at 844.404.3948 or by email to flights@angelmedflight.com, including a transfer/discharge packet for the accepting facility.
- Maintain any current IV access.
- Hold tube feedings 2 hours prior to departure time.*
- Provide all scheduled medications, small meals, or treatments prior to discharge.

When the Angel MedFlight Team is On-Site
- Our critical care flight nurse performs an on-site nurse-to-nurse report for continuity of care.
- Our medical team assists with transferring the patient from the facility’s medical equipment to Angel MedFlight’s mobile units, including telemetry monitor, oxygen, and ventilator if necessary.

* Exceptions may apply based on the patient’s condition.

In 2014, Angel MedFlight transported Amy after she was paralyzed in an accident.

OLYMPIAN AMY VAN DYKEN-ROUEN
Patient Advocate

Angel MedFlight
855.916.9747 | AngelMedFlight.com | Fax 844.404.3948

Aviation West Charters (d.b.a. Angel MedFlight) is in the business of arranging and/or coordinating the operation of air medical transportation services at the highest level of care for its patients. The focus of Angel MedFlight is to perform these obligations in a manner that far surpasses our customers’ expectations. Angel MedFlight utilizes the services of sole and exclusive FAA F.A.R. Part 135 vendors, such as Aerolete Services, LLC License Number: J7EA1188, V 1.1_18.